Los Angeles Southwest College: Smart Thinking

Please share your thoughts with us regarding SMARTTHINKING. Your opinions are very important to us. Your responses will be kept confidential.

Instructions: Please bubble (●) in one answer per question (unless stated otherwise).

1. Are you excited that Los Angeles Southwest College now offers SMARTTHINKING?
   ○ Yes
   ○ No
   ○ Somewhat

2. Do you know what SMARTTHINKING offers?
   ○ Yes
   ○ No
   ○ Somewhat

3. How often did you use SMARTTHINKING this semester?

4. If I need help in the future, I will use SMARTTHINKING.
   ○ Yes
   ○ No
   ○ Somewhat

5. I would recommend SMARTTHINKING to other students?
   ○ Yes
   ○ No
   ○ Somewhat

6. If you did not use SMARTTHINKING, please tell us why?
   (Bubble (●) all that apply):
   ○ You didn’t know that it was available.
   ○ You forgot about it.
   ○ You didn’t need online tutoring.
   ○ The hours for online tutoring didn’t match your schedule.
   ○ You couldn’t get a tutor.
   ○ You had technical problems.
   ○ It was too hard to use.
   ○ Other, Please Specify: __________________________________________________________

If you did not use SMARTTHINKING, do not answer the remaining questions.

7. How did you use SMARTTHINKING? (Bubble (●) all that apply):
   ○ Live Session
   ○ Submit a Question
   ○ Submit Your Writing
   ○ Academic Resources
   ○ I did not use SMARTTHINKING.
8. For which subjects did you use SMARTTHINKING? *(Bubble (□) all that apply):*
   - Mathematics in Spanish
   - Organic Chemistry
   - Statistics
   - Biology
   - Economics
   - Intro to Human Anatomy & Physiology
   - Accounting
   - Spanish
   - Finance
   - Live Writing Help
   - Physics
   - Essay Center
   - Intro to Human Anatomy & Physiology
   - General Chemistry
   - I did not use SMARTTHINKING

*Please bubble (□) in one answer per question.*

9. The whiteboard used for live sessions, and to submit questions was easy to use.
   - Yes
   - No
   - Somewhat

10. Using SMARTTHINKING’s live, online tutoring helped me to understand my subject better.
    - Yes
    - No
    - Somewhat

11. Using SMARTTHINKING’s live, online tutoring helped get a better grade in my course.
    - Yes
    - No
    - Somewhat

12. Using SMARTTHINKING’s Essay Center helped me to improve my writing.
    - Yes
    - No
    - Somewhat

13. Using SMARTTHINKING’s Essay Center helped me get a better grade in my course.
    - Yes
    - No
    - Somewhat

14. I had technical problems when using SMARTTHINKING.
    - Yes
    - No
    - Somewhat

15. SMARTTHINKING’s technical support team was able to resolve any problems I had using the tutoring system.
    - Yes
    - No
    - Somewhat

16. What did you like about SMARTTHINKING?

________________________________________________________________________

17. What did you dislike about SMARTTHINKING?

________________________________________________________________________

18. What other subjects would you like SMARTTHINKING to support in the future?

________________________________________________________________________
THANK-YOU