<table>
<thead>
<tr>
<th>Program</th>
<th>Contact: Name/Phone/Email</th>
<th>Purpose</th>
<th>Services:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admissions and Records</td>
<td>Kimberly Carpenter SSBI 102 + (323) 241-5321</td>
<td>Maintain student records from the point of admission, registration, course schedule adjustment, grade collection and adjustment, enrollment and degree verification to degree conferral.</td>
<td>All students are provided with the same level of land-based services. All students are provided with the same level of online services.</td>
</tr>
<tr>
<td>Office</td>
<td></td>
<td></td>
<td>Admissions application processing, course registration and schedule adjustment, official transcripts, enrollment and degree verification, diplomas and certificates, and residency reclassification.</td>
</tr>
<tr>
<td>Assessment and Matriculation</td>
<td>Shauna Carter SSBI 204 + (323) 241-5361</td>
<td>To provide a process that enhances student access to the college that promotes the efforts of students to be successful in their educational endeavors.</td>
<td>English, Math, and ESL assessments; Academic/Progress Clearance petitions, Prerequisite Challenge petitions; Registration assistance.</td>
</tr>
<tr>
<td>Materization</td>
<td></td>
<td></td>
<td>Assessment test sample test questions are available at <a href="http://www.TESTPREVIEW.com">www.TESTPREVIEW.com</a> website; Matriculation Steps information available online, with some resource information regarding College Catalog, Schedule of Classes, Counseling, etc.; Assessment testing schedule is available on-line; In person New Student Orientation schedule is available on-line.</td>
</tr>
<tr>
<td>Associated Students Organization</td>
<td>Dr. Oscar Cobian, Dean and Ali El Krim, ASO President SSBI 118 + (323) 241-5253</td>
<td>Encourage students to participate in the governance of the college in matters that have or will have a significant effect on the student body.</td>
<td>Sponsors student led co-curricular and extra-curricular activities. Students need to come into office to pick up ASO supplies provided through ASO membership; ASO meetings scheduled every Tuesday on campus ASO events held on campus Application for ASO positions is submitted on campus for approval.</td>
</tr>
<tr>
<td>Bookstore</td>
<td></td>
<td></td>
<td>Help students acquire books, structural material, Southwest gear, cap and gowns, snacks and supplies. All students are provided with the same level of land-based services. All students are provided with the same level of online services.</td>
</tr>
</tbody>
</table>

**LOS ANGELES SOUTHWEST COLLEGE**

Student Success Center Matrix of Land-Based and Online Services

In Response to Accreditation Recommendation #3: Parity of Services

<table>
<thead>
<tr>
<th>Students with Disabilities</th>
<th>Distance Education</th>
<th>General</th>
<th>High</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Program</th>
<th>Contact: Name/Phone/Email</th>
<th>Purpose</th>
<th>Services:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admissions and Records</td>
<td>Kimberly Carpenter SSBI 102 + (323) 241-5321</td>
<td>Maintain student records from the point of admission, registration, course schedule adjustment, grade collection and adjustment, enrollment and degree verification to degree conferral.</td>
<td>All students are provided with the same level of land-based services. All students are provided with the same level of online services.</td>
</tr>
<tr>
<td>Office</td>
<td></td>
<td></td>
<td>Admissions application processing, course registration and schedule adjustment, official transcripts, enrollment and degree verification, diplomas and certificates, and residency reclassification.</td>
</tr>
<tr>
<td>Assessment and Matriculation</td>
<td>Shauna Carter SSBI 204 + (323) 241-5361</td>
<td>To provide a process that enhances student access to the college that promotes the efforts of students to be successful in their educational endeavors.</td>
<td>English, Math, and ESL assessments; Academic/Progress Clearance petitions, Prerequisite Challenge petitions; Registration assistance.</td>
</tr>
<tr>
<td>Materization</td>
<td></td>
<td></td>
<td>Assessment test sample test questions are available at <a href="http://www.TESTPREVIEW.com">www.TESTPREVIEW.com</a> website; Matriculation Steps information available online, with some resource information regarding College Catalog, Schedule of Classes, Counseling, etc.; Assessment testing schedule is available on-line; In person New Student Orientation schedule is available on-line.</td>
</tr>
<tr>
<td>Associated Students Organization</td>
<td>Dr. Oscar Cobian, Dean and Ali El Krim, ASO President SSBI 118 + (323) 241-5253</td>
<td>Encourage students to participate in the governance of the college in matters that have or will have a significant effect on the student body.</td>
<td>Sponsors student led co-curricular and extra-curricular activities. Students need to come into office to pick up ASO supplies provided through ASO membership; ASO meetings scheduled every Tuesday on campus ASO events held on campus Application for ASO positions is submitted on campus for approval.</td>
</tr>
<tr>
<td>Bookstore</td>
<td></td>
<td></td>
<td>Help students acquire books, structural material, Southwest gear, cap and gowns, snacks and supplies. All students are provided with the same level of land-based services. All students are provided with the same level of online services.</td>
</tr>
</tbody>
</table>

**LOS ANGELES SOUTHWEST COLLEGE**

Student Success Center Matrix of Land-Based and Online Services

In Response to Accreditation Recommendation #3: Parity of Services

<table>
<thead>
<tr>
<th>Students with Disabilities</th>
<th>Distance Education</th>
<th>General</th>
<th>High</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Program</th>
<th>Contact: Name/Phone/Email</th>
<th>Purpose</th>
<th>Services:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admissions and Records</td>
<td>Kimberly Carpenter SSBI 102 + (323) 241-5321</td>
<td>Maintain student records from the point of admission, registration, course schedule adjustment, grade collection and adjustment, enrollment and degree verification to degree conferral.</td>
<td>All students are provided with the same level of land-based services. All students are provided with the same level of online services.</td>
</tr>
<tr>
<td>Office</td>
<td></td>
<td></td>
<td>Admissions application processing, course registration and schedule adjustment, official transcripts, enrollment and degree verification, diplomas and certificates, and residency reclassification.</td>
</tr>
<tr>
<td>Assessment and Matriculation</td>
<td>Shauna Carter SSBI 204 + (323) 241-5361</td>
<td>To provide a process that enhances student access to the college that promotes the efforts of students to be successful in their educational endeavors.</td>
<td>English, Math, and ESL assessments; Academic/Progress Clearance petitions, Prerequisite Challenge petitions; Registration assistance.</td>
</tr>
<tr>
<td>Materization</td>
<td></td>
<td></td>
<td>Assessment test sample test questions are available at <a href="http://www.TESTPREVIEW.com">www.TESTPREVIEW.com</a> website; Matriculation Steps information available online, with some resource information regarding College Catalog, Schedule of Classes, Counseling, etc.; Assessment testing schedule is available on-line; In person New Student Orientation schedule is available on-line.</td>
</tr>
<tr>
<td>Associated Students Organization</td>
<td>Dr. Oscar Cobian, Dean and Ali El Krim, ASO President SSBI 118 + (323) 241-5253</td>
<td>Encourage students to participate in the governance of the college in matters that have or will have a significant effect on the student body.</td>
<td>Sponsors student led co-curricular and extra-curricular activities. Students need to come into office to pick up ASO supplies provided through ASO membership; ASO meetings scheduled every Tuesday on campus ASO events held on campus Application for ASO positions is submitted on campus for approval.</td>
</tr>
<tr>
<td>Bookstore</td>
<td></td>
<td></td>
<td>Help students acquire books, structural material, Southwest gear, cap and gowns, snacks and supplies. All students are provided with the same level of land-based services. All students are provided with the same level of online services.</td>
</tr>
</tbody>
</table>

**LOS ANGELES SOUTHWEST COLLEGE**

Student Success Center Matrix of Land-Based and Online Services

In Response to Accreditation Recommendation #3: Parity of Services

<table>
<thead>
<tr>
<th>Students with Disabilities</th>
<th>Distance Education</th>
<th>General</th>
<th>High</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Bridges to Success
Marian Ruane
SSB 205 • (323) 241-5281
Assists non-native English speaking students and Citizenship applicants in bridging English as a Second Language classes into degree-applicable and transfer-level classes. Student recruitment, placement, orientation, registration, academic counseling, financial aid assistance, referrals to campus services, citizenship assistance, and ESL classes.
All students are provided with the same level of online services.

Business Office
Lena Corpuz
SSB 103 • (323) 241-5301
Processes different kinds of documents for payments and handle ASO accounting and records. Collects payments for Enrollment Fees, Parking and ASO. They provide students with class printouts and receipts for transactions.
All students are provided with the same level of online services.

CalWORKs/GAIN
Blanca Barajas
SSB 217 • (323) 241-5477
 Provides educational support programs which provides educational services to individuals who qualify in either one of these categories: Adult Basic Education, GED Preparation, English as a Second Language and Vocational Education.
Educational support services such as academic advising, childcare assistance, transportation assistance, job placement, work study, and textbook and school supply supplements.
All students are provided with the same level of online services.

Career Center
Joe Collins
SSB 228 • (323) 241-5406 or (323) 242-5527
A comprehensive center that provides students all the tools needed to enhance their careers.
Several career related programs including career interest assessment, EUREKA assessment testing, employment search assistance, resume writing workshops, banking and office careers program.
All students are provided with the same level of online services.

Community Services
Joe Collins
SSB 228 • (323) 241-5406 or (323) 242-5527
Contribute to the community and are dedicated to doing the best in serving the Los Angeles Southwest Community Family
Provide a vast array of classes that might be of interest to the community, such as Self Development, Business, Business, Zumba Fitness, CPR/First Aid, Medical Billing, CNA Program, Homeland Security and Cyber Security Training, Young Scholars Summer Camp Program and Foster/ Kinship Care Education Program.
All students are provided with the same level of online services.

Cooperative Agencies, Resource For, Education/CARE) -SSB 318
Michelle Williams
SSB 218 • (323) 241-5484
Educational support program for single parents receiving Aid to Families with Dependent Children (AFDC)/Temporary Assistance for Needy Families (TANF)
Assist single parents increase their educational skills and to enhance their employability and transition from welfare to independence.
If students with disabilities are a part of the CARE program we offer: Counseling, academic and career advisement, financial aid assistance, employment transition, and four-year college transfer assistance.
All students are provided with the same level of online services.

Counseling Services, SSB 227
Reggie Morris
SSB 227 • (323) 241-5200
Assist students in defining their objectives and planning a course of action to continuing on the path toward their educational goals.
Review requirements for the Associate Degree and Certificates and assist students in class selection. Suggest methods for overcoming academic barriers. Provide personal counseling for achieving a more meaningful college experience.
Explain requirements to earn Associate Degrees, Certificates, and to transfer to four-year colleges and universities. Recommend appropriate referrals when needed. Work with students to develop educational plans; Offer academic counseling.
Explain requirements to earn Associate Degrees, Certificates, and to transfer to four-year colleges and universities.
All students are provided with the same level of online services.

Students can use the "Contact Your Counselor" feature on the LASC website to send their designated Counselor a question via email correspondence and receive a response directly from the Counselor; Counselors can explain requirements to earn Associate Degrees, Certificates, and to transfer to four-year colleges and universities.
Students can use the "Contact Your Counselor" feature on the LASC website to send their designated Counselor a question via email correspondence and receive a response directly from the Counselor; Counselors can explain requirements to earn Associate Degrees, Certificates, and to transfer to four-year colleges and universities.
If any student is not eligible for this program
Website presence, email contact
High school students are not eligible for this program
All students are provided with the same level of land-based services.

Assist students in defining their objectives and planning a course of action to continuing on the path toward their educational goals.
Review requirements for the Associate Degree and Certificates and assist students in class selection. Suggest methods for overcoming academic barriers. Provide personal counseling for achieving a more meaningful college experience.
Explain requirements to earn Associate Degrees, Certificates, and to transfer to four-year colleges and universities. Recommend appropriate referrals when needed. Work with students to develop educational plans; Offer academic counseling.
Explain requirements to earn Associate Degrees, Certificates, and to transfer to four-year colleges and universities.
All students are provided with the same level of online services.

Students can use the "Contact Your Counselor" feature on the LASC website to send their designated Counselor a question via email correspondence and receive a response directly from the Counselor; Counselors can explain requirements to earn Associate Degrees, Certificates, and to transfer to four-year colleges and universities.
Students can use the "Contact Your Counselor" feature on the LASC website to send their designated Counselor a question via email correspondence and receive a response directly from the Counselor; Counselors can explain requirements to earn Associate Degrees, Certificates, and to transfer to four-year colleges and universities.
If any student is not eligible for this program
Website presence, email contact
High school students are not eligible for this program
All students are provided with the same level of land-based services.
<table>
<thead>
<tr>
<th>Program &amp; Services</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disabled Student, Program &amp; Services (DSPS)</td>
<td>Provide services and accommodations to students with verified disabilities. Provide academic services and accommodations based on disability limitations: priority registration, registration assistance, academic counseling, testing accommodations, LD assessment, high-tech center, special courses, and liaison with Department of Rehabilitation. Disability services and accommodations for students with verified disabilities. All students are provided with the same level of online services.</td>
</tr>
<tr>
<td>Educational Talent Search</td>
<td>A pre-college outreach program which serves 600 low-income, potential first-generation students for local target schools. Provide academic advising and education services to local middle school and high school students to ensure success through high school graduation and matriculation to post-secondary education. All students are provided with the same level of land-based services.</td>
</tr>
<tr>
<td>Extended Opportunity Programs and Services (EOPS)</td>
<td>Support program designed assist students that have the potential to be successful in college, but may be deterred by motivational, financial, or academic barriers. Services offered include counseling, academic and career advisement, financial aid assistance, employment transition, and four-year college transfer assistance. All students are provided with the same level of online services.</td>
</tr>
<tr>
<td>First Year Experience (FYE)</td>
<td>Provide freshman with an integrated set of yearlong experiences to cultivate academic achievements and interpersonal competencies. Summer Bridge, Extended Orientation, Learning Communities (linked courses, intrusive counseling, mentoring, &amp; service learning), and Supplemental Academic Assistance. All students are provided with the same level of online services.</td>
</tr>
<tr>
<td>Financial Aid Office</td>
<td>Assists students through the financial aid process to help ensure that financial barriers do not hinder a student’s ability to obtain a college education. Financial aid application assistance and processing, determine financial aid eligibility and awards, distribution of financial aid awards including Board of Governors fee waivers. Financial aid application assistance and processing, information about distribution of awards, student loan and other financial aid workshops. All students are provided with the same level of online services.</td>
</tr>
<tr>
<td>Health Center</td>
<td>Provide students with a variety of health services. Nurse Practitioner on site. All students are provided with the same level of land-based services.</td>
</tr>
</tbody>
</table>

All students are provided with the same level of online services.
**Honors Transfer Program**

Dr. Tangelia Alfred  
SSB 229 • (323) 241-5392

Provide the opportunity to residents of foreign countries to study in the United States. Students bring a wealth of culture, language, history and experience that enriches the entire college community.

Provide students with counseling services, one-on-one contact, assignments provided on an individual basis, field trips to colleges, as well as cultural outings.

All students are provided with the same level of land-based services.

All students are provided with the same level of land-based services.

All students are provided with the same level of land-based services.

Students are provided with the same level of land-based services.

**International Students Programs**

Kaman Ng  
SSB 116 • (323) 241-3277

Provide the opportunity to residents of foreign countries to study in the United States. Students bring a wealth of culture, language, history and experience that enriches the entire college community.

Provide communication with prospective students, assistance in completing the application process to the college and to the Dept. of Homeland Security for the student visa, academic and personal advisement.

Provide communication with prospective students, assistance in completing the application process to the college and to the Dept. of Homeland Security for the student visa, academic and personal advisement.

Yes. International students can also be DSPS students. Students can be referred to the DSPS Center via email and telephone if they express their needs for the services.

Yes. International students can be referred to the DSPS Center via email and telephone if they express their needs for the services.

Yes. International students who are distance education learners can take classes at LASC. They must come to the Student Office to submit necessary paper work if they wish to take on-line classes at LASC.

**Student Success Center**

Kimberly R. McBride  
323-241-5454  
mcbride@lasc.edu

Provides students with multidisciplinary learning support systems such as peer-led tutoring and study sessions, online tutoring accessible, and success seminars.

Students can take advantage of tutoring service, peer tutoring, computer access laboratory, and support services such as the language lab, video lab, study rooms, developmental communications lab, and other programmed instructional materials.

All students are provided with the same level of land-based services.

All students are provided with the same level of land-based services.

All students are provided with the same level of land-based services.

**Library**

Ashley Barron  
SSB 218-K • (323) 241-5325  
outreach@lasc.edu

Provides academic online and print resources to students for class assignments requiring they conduct outside research.

Provides academic online and print resources to students for class assignments requiring they conduct outside research.

All students are provided with the same level of land-based services.

All students are provided with the same level of land-based services.

All students are provided with the same level of land-based services.

**Outreach and Recruitment**

Akeem Gebru  
SSB 116 • (323) 241-5468

Increase the retention, graduation, and transfer success rates for male students of color at LASC.

Academic support includes: tutoring, mentoring, and community service opportunities along with transferrable classes specifically designed to meet participant needs.

Academic support includes: tutoring, mentoring, and community service opportunities along with transferrable classes specifically designed to meet participant needs.

Provides counseling, tutoring, mentoring, and community service opportunities along with transferrable classes specifically designed to meet participant needs.

Provides counseling, tutoring, mentoring, and community service opportunities along with transferrable classes specifically designed to meet participant needs.

Provides counseling, tutoring, and mentoring services; offers college and other field trips, speakers, and other events; provides academic conference and retreat opportunities; offers learning Community classes.

**Passages Program**

Daniel Ortega  
SSB 218 • (323) 241-5201  
ortega@lasc.edu

The Mission of the Puente Program is to increase the number of educationally underserved students who enroll in four year colleges and universities , earn degrees , and return to the community as leaders and mentors to succeeding generations.

Academic support includes: counseling, tutoring, mentoring, and community service opportunities along with transferrable classes specifically designed to meet participant needs.

Academic support includes: counseling, tutoring, mentoring, and community service opportunities along with transferrable classes specifically designed to meet participant needs.

Counseling, Intersections, Mentoring, Field Trip opportunities, such as University Field Trips and Motivational Conferences

Counseling, Intersections, Mentoring, Field Trip opportunities, such as University Field Trips and Motivational Conferences

Online Academic Advising: LASC Puente Facebook Page, Puente Online Weebly Page

Online Academic Advising: LASC Puente Facebook Page, Puente Online Weebly Page

Puente Recruitment is conducted by Puente Counselor within the local feeder high schools. Washington Prep, SouthEast, South Gym, Jordan Locke sch-
Transfer Center
Dr. Tangelia Alfred
SSB 229 • (323) 241-5392
Assist students with transferring to any university or college. Serve as a resource for the LASC community in all facets of the transfer process.
Provides information on transfer programs, general education requirements, advising, and application assistance. Helps students contact local college & university representatives.
All students are provided with the same level of land-based services.
Here is the information that is available on the Transfer Center website and accessible to all LASC students:
1. CSU and UC application deadlines.
2. LASC Graduation petition deadlines.
3. CSU and IGETC certification process.
4. Scholarship information.
5. Application assistance.
6. Articulation agreements.
7. AA-T and AS-T information.
8. University representative visit schedules.
9. Transfer Fair dates.
10. Workshop information.
11. FAQ’s for transfer.
12. Useful websites:
a. www.assist.org
b. www.csumentor.edu
c. www.calstate.edu/college/students
13. Useful documents:
On-line program survey using Survey Monkey; Emails correspondence with TRIO Counselor; Helps students at the office, opportunity to speak to the Counselor by phone, email or in person.
Program information is available on line.
Access to a computer lab in the office, opportunity to speak to the Counselor by phone, email or in person.
Program information is available on line.
Access to a computer lab in the office, opportunity to speak to the Counselor by phone, email or in person.
Program information is available on line.
Does not serve high school students.

TRIO Scholars
Erika Miller-Washington
SSB 229 • (323) 241-5392
Identify and increase the number of low income, disabled, and first-generation college attendees interested in transferring to 4-year institutions.
Provide counseling and academic advising, tutoring, transfer workshops, field trips to universities, cultural activities, and assistance with the transfer application process.
All students are provided with the same level of land-based services.
On-line program survey using Survey Monkey; Emails correspondence with TRIO Counselor to address educational and transfer questions; Link to on-line college resources on TRIO.
All students are provided with the same level of online services.
Academic Advisement, CSU and UC workshops in campus computer labs; Supplemental academic support including academic advising and tutoring, cultural and recreational field trips, and a six-week summer academic academy.
Website presence; email contact.
Website presence; email contact.
Website presence; email contact.
Does not serve high school students.

TRIO STEM
Dr. Angelita Salas
SSB 229 • (323) 241-5392
Partner with faculty to support students who are interested in pursuing majors in science, technology, engineering, mathematics, or allied health.
Provide counseling and academic advising, supplemental instruction in math and science courses, field trips to 4-year colleges, and assistance with transfer application process.
Access to a computer lab in the office, opportunity to speak to the Counselor by phone, email or in person.
Program information is available on line.
Access to a computer lab in the office, opportunity to speak to the Counselor by phone, email or in person.
Program information is available on line.
Access to a computer lab in the office, opportunity to speak to the Counselor by phone, email or in person.
Program information is available on line.
Does not serve high school students.

Upward Bound
Michael Harris
SSB 207 • (323) 241-5379
Provides academic support for low-income and first generation high school students in the target area to ensure persistence through high school and matriculation onto higher education.
Academic support including academic advising and tutoring, cultural and recreational field trips, and a six-week summer academic academy.
All students are provided with the same level of land-based services.
Website presence; email contact.
Website presence; email contact.
Website presence; email contact.
1. Academic advisement.
2. Tutoring.
3. College success workshops.
4. College Tours.
5. SAT Prep.
6. Assistance with college and financial aid applications.
7. Parent workshops.
8. Six week academic program at LASC.
9. Internship opportunities.
<table>
<thead>
<tr>
<th>Veterans' Services</th>
<th>Yvette Tucker</th>
<th>SSB 102 • (323) 241-5440</th>
</tr>
</thead>
<tbody>
<tr>
<td>For veterans or dependents of veterans to use the GI Bill for financial assistance. Liaison between veteran and the department of veterans affairs to ensure prompt payment.</td>
<td>Assist students with educational plan, courses needed to meet requirements for a degree and/or transfer to the university; assist with employment; assist with medical information; provide counseling.</td>
<td>All students are provided with the same level of land-based services.</td>
</tr>
<tr>
<td>Website presence, email contact</td>
<td>All students are provided with the same level of land-based services.</td>
<td>Website presence, email contact</td>
</tr>
<tr>
<td>All students are provided with the same level of land-based services.</td>
<td>Website presence, email contact</td>
<td></td>
</tr>
<tr>
<td>All students are provided with the same level of land-based services.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>School</td>
<td>International</td>
<td>ESL</td>
</tr>
<tr>
<td>-------------</td>
<td>---------------</td>
<td>--------------</td>
</tr>
<tr>
<td><strong>On-Line Access</strong></td>
<td><strong>Land Based</strong></td>
<td><strong>On-Line Access</strong></td>
</tr>
<tr>
<td>All students are provided with the same level of online services.</td>
<td>All students are provided with the same level of land-based services.</td>
<td>All students are provided with the same level of online services.</td>
</tr>
<tr>
<td>Assessment test sample test questions are available at <a href="http://www.TESTPREVIEW.com">www.TESTPREVIEW.com</a> (link available on LASC website); Matriculation Steps information available online, with some resource information regarding College Catalog, Schedule of Classes, Counseling, etc.; Assessment testing schedule is available on-line; In person New Student Orientation schedule is available on-line</td>
<td>English, Math, and ESL assessments; Academic/Prerequisite Clearances; Registration assistance</td>
<td>Assessment test sample test questions are available at <a href="http://www.TESTPREVIEW.com">www.TESTPREVIEW.com</a> (link available on LASC website); Matriculation Steps information available online, with some resource information regarding College Catalog, Schedule of Classes, Counseling, etc.; Assessment testing schedule is available on-line; In person New Student Orientation schedule is available on-line</td>
</tr>
<tr>
<td>All students are provided with the same level of online services.</td>
<td>All students are provided with the same level of land-based services.</td>
<td>No</td>
</tr>
<tr>
<td>All students are provided with the same level of online services.</td>
<td>All students are provided with the same level of land-based services.</td>
<td>All students are provided with the same level of online services.</td>
</tr>
<tr>
<td>Service</td>
<td>Students provided with the same level of online services.</td>
<td>Students not provided with the same level of online services.</td>
</tr>
<tr>
<td>-------------------------------------</td>
<td>----------------------------------------------------------</td>
<td>---------------------------------------------------------------</td>
</tr>
<tr>
<td>Financial aid assistance</td>
<td>N/A</td>
<td>All students are provided with the same level of online services.</td>
</tr>
<tr>
<td>Academic and career advisement</td>
<td>All students are provided with the same level of online services.</td>
<td>Students may pay all student fees online via the Student Information System; Business Office maintains website for scheduling of counseling appointments.</td>
</tr>
<tr>
<td>Placement</td>
<td>All students are provided with the same level of online services.</td>
<td>Students may pay all student fees online via the Student Information System; Business Office maintains website for scheduling of counseling appointments.</td>
</tr>
<tr>
<td>College transfer</td>
<td>All students are provided with the same level of online services.</td>
<td>Students may pay all student fees online via the Student Information System; Business Office maintains website for scheduling of counseling appointments.</td>
</tr>
<tr>
<td>Employment search</td>
<td>All students are provided with the same level of online services.</td>
<td>Students may pay all student fees online via the Student Information System; Business Office maintains website for scheduling of counseling appointments.</td>
</tr>
<tr>
<td>Career interest assessment</td>
<td>All students are provided with the same level of online services.</td>
<td>Students may pay all student fees online via the Student Information System; Business Office maintains website for scheduling of counseling appointments.</td>
</tr>
<tr>
<td>Online assessment, counseling</td>
<td>All students are provided with the same level of online services.</td>
<td>Students may pay all student fees online via the Student Information System; Business Office maintains website for scheduling of counseling appointments.</td>
</tr>
<tr>
<td>High school students are eligible for this program</td>
<td>International students are not eligible for this program.</td>
<td>International students are not eligible for this program.</td>
</tr>
<tr>
<td>High school students are not eligible for this program</td>
<td>International students are not eligible for this program.</td>
<td>International students are not eligible for this program.</td>
</tr>
<tr>
<td>International students are not eligible for this program</td>
<td>International students are not eligible for this program.</td>
<td>International students are not eligible for this program.</td>
</tr>
</tbody>
</table>

**Note:** All services are provided with the same level of online services.
<p>| Disability services and accommodations for high school students with verified disabilities. | Disability services and accommodations for ESL students with verified disabilities. | Disability services and accommodations for ESL students with verified disabilities. | Disability services and accommodations for ESL students with verified disabilities. | Disability services and accommodations for ESL students with verified disabilities. | Disability services and accommodations for ESL students with verified disabilities. | Disability services and accommodations for ESL students with verified disabilities. | DSPS will create an online intake and DSPS orientation to increase access to services and eliminate extensive phone conferencing and emailing. | Fall 2013 semester |
| 1. Application is on-line but must be submitted physically to ETS office with required documents. | 2. ETS advisor communicates with participants via email and phone for advisement sessions. | 3. ETS website has links to college resources such as fafsa, counselor, uc pathways | 4. ETS students are required to submit college applications online. | 5. ETS has a facebook account to communicate with students, especially graduates of program | International students are not eligible for this program. | International students are not eligible for this program. | International students are not eligible for this program. | Implement an online financial literacy component | Begin Spring 2013 semester |
| High school students are not eligible for this program. | If ESL students are a part of the EOPS program we offer: Counseling, academic and career advisement, financial aid assistance, employment transition, and academic and career counseling. | If veteran students are a part of the EOPS program we offer: Counseling, academic and career advisement, financial aid assistance, employment transition, and academic and career counseling. | If veteran students are a part of the EOPS program we offer: Counseling, academic and career advisement, financial aid assistance, employment transition, and academic and career counseling. | If ESL students are a part of the EOPS program we offer: Counseling, academic and career advisement, financial aid assistance, employment transition, and academic and career counseling. | Officers will coordinate with the forthcoming online counseling components on campus | College will implement an online application and will coordinate with the forthcoming online counseling components | DSPS will implement an online application and will coordinate with the forthcoming online counseling components | Spring 2013 |
| Recruitment Information and Counseling | Summer Bridge: Extended Orientation, Learning Communities | Counseling | Summer Bridge: Extended Orientation, Learning Communities | Counseling | Summer Bridge: Extended Orientation, Learning Communities | Counseling | Summer Bridge: Extended Orientation, Learning Communities | Counseling | Spring 2013 |
| CAFSA application online, students submit supporting information forms online, many forms available online, financial aid distribution handled online via mylaaccdcard, phone advising and OAA | CAFSA application online, students submit supporting information forms online, many forms available online, financial aid distribution handled online via mylaaccdcard, phone advising and OAA | CAFSA application online, students submit supporting information forms online, many forms available online, financial aid distribution handled online via mylaaccdcard, phone advising and OAA | CAFSA application online, students submit supporting information forms online, many forms available online, financial aid distribution handled online via mylaaccdcard, phone advising and OAA | CAFSA application online, students submit supporting information forms online, many forms available online, financial aid distribution handled online via mylaaccdcard, phone advising and OAA | Uniform district email system will allow us to use email as the primary mode of communication with all students | Uniform district email system will allow us to use email as the primary mode of communication with all students | Uniform district email system will allow us to use email as the primary mode of communication with all students | Uniform district email system will allow us to use email as the primary mode of communication with all students | Spring 2013 |
| Website presence | Website presence | Website presence | Website presence | Website presence | Website presence | Website presence | Website presence | Website presence | Website presence |
| High School Students are not eligible for this program | All students are provided with the same level of land-based services. | Conducts counseling, tutoring, and monitoring services; offers college and other field trips. | NA | Conducts workshops, tours, and events; assist students with application and matriculation process. | Website presence | Provides counseling, tutoring, and monitoring services; offers college and other field trips. | Website presence, application and other materials online. | LASC PUENTE Facebook Page, Puente Online Webby Page | Online Academic Advising , LASC PUENTE Facebook Page, Puente Online Webby Page | Counseling, Instruction, Mentoring, Field Trip opportunities such as University Field Trips and Motivational Conferences | Online Academic Advising , LASC PUENTE Facebook Page, Puente Online Webby Page | Online Academic Advising , LASC PUENTE Facebook Page, Puente Online Webby Page | Online Academic Advising , LASC PUENTE Facebook Page, Puente Online Webby Page | Online Academic Advising , LASC PUENTE Facebook Page, Puente Online Webby Page | Online Academic Advising , LASC PUENTE Facebook Page, Puente Online Webby Page | NA | By Spring 2015 |
| Online tutoring components, online tutor scheduling, online study and subject-area workshops/presentations, etc. | All students are provided with the same level of land-based services. | Online tutoring components, online tutor scheduling, online study and subject-area workshops/presentations, etc. | Online tutoring components, online tutor scheduling, online study and subject-area workshops/presentations, etc. | Online tutoring components, online tutor scheduling, online study and subject-area workshops/presentations, etc. | Online tutoring components, online tutor scheduling, online study and subject-area workshops/presentations, etc. | Online tutoring components, online tutor scheduling, online study and subject-area workshops/presentations, etc. | Online databases, e-books, library catalog, links to research guides | Online databases, e-books, library catalog, links to research guides | Online databases, e-books, library catalog, links to research guides | Online databases, e-books, library catalog, links to research guides | Online databases, e-books, library catalog, links to research guides | Online databases, e-books, library catalog, links to research guides | Online databases, e-books, library catalog, links to research guides | Online databases, e-books, library catalog, links to research guides | Online databases, e-books, library catalog, links to research guides | Online databases, e-books, library catalog, links to research guides | Fall 2012 and Spring 2013 |
| Website presence | Conducts workshops, tours, and events; assist students with application and matriculation process. | Website presence | Website presence | Website presence | Website presence | Website presence | Website presence, application and other materials online | Website presence, application and other materials online | Website presence | Website presence, application and other materials online | Website presence, application and other materials online | Website presence | Website presence, application and other materials online | Website presence, application and other materials online | Website presence | Website presence | Website presence | Fall 2012 |</p>
<table>
<thead>
<tr>
<th>Does not serve high school students</th>
<th>Does not serve high school students</th>
<th>Does not serve international students</th>
<th>Does not serve international students</th>
<th>Does not serve international students</th>
<th>Does not serve international students</th>
<th>All eligible students are provided with the same level of online services.</th>
<th>All eligible students are provided with the same level of land-based services.</th>
<th>Academic; Advisement; CSU and UC workshops in campus computer labs; Experimental.</th>
<th>On-line program survey using Survey Monkey; Emails correspondence with TRIO Counselor to address educational and transfer questions.</th>
<th>Implement an online financial literacy component</th>
<th>Spring 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Does not serve high school students</td>
<td>Does not serve high school students</td>
<td>Does not serve international students</td>
<td>Does not serve international students</td>
<td>Does not serve international students</td>
<td>Does not serve international students</td>
<td>Website presence, email contact</td>
<td>Website presence, email contact</td>
<td>Website presence, email contact</td>
<td>Program information is available online. Revamp of website to contain updated information, dedicated email address to contact Counselor &amp; opportunities for live chat.</td>
<td>Implement an online financial literacy component</td>
<td>Spring 2013</td>
</tr>
</tbody>
</table>

1. Application is on-line but must be submitted physically to UB office with required documents.
2. UB advisor communicates with participants via email and phone for advisement sessions.
3. UB website has links to college resources such as fafsa, csumentor, uc pathways.
4. UB students are required to submit college applications online.

All students are provided with the same level of online services.
| Website presence, email contact | Does not serve international students | Does not serve international students | Assist students with educational plan, courses needed to meet requirements for a degree and/or transfer to the university; assist with employment; assist with medical information; provide counseling. | Website presence, email contact | Act as a liaison between Los Angeles Southwest College and Department of Veterans Affairs; monitor enrollment and report adjustments in payment. | Documents accepted electronically (educational plan, DD-214, DD-2384, certificate of eligibility, etc.); Submit certification of enrollment electronically to Department of Veterans Affairs; Once electronic information is submitted an electronic response is provided to veterans; VA contact information available on-line. |