Information Sessions with smarthinking®

Online Tutoring: Anywhere, Anytime
Writing, Math, Statistics, Nursing and Allied Health, Accounting, Economics, Finance, Office Applications, Spanish, Biology, Chemistry, Organic Chemistry, Physics, Anatomy & Physiology

ATTEND ONE OF THE SESSIONS ON:

When: Monday, November 19th

Where: TEC 121

9:30am – 10:00am (open to all students)
10:00am – 11:00am (open to all faculty and staff)
12:00pm – 1:00pm (open to all faculty and staff)
1:00pm – 2:00pm (open to all faculty and staff)

Students: Can’t attend the 9:30am session?
The web – session schedule is coming soon!!!!
Help when LASC students need it: 24 hours a day! That’s

smarthinking®

Online Tutoring: Anywhere, Anytime
Writing • Math • Statistics • Nursing and Allied Health
Accounting • Economics • Finance • Office Applications • Spanish
Biology • Chemistry • Organic Chemistry • Physics • Anatomy & Physiology

This resource is provided to LASC students by the Student Success Center

With SMARTHINKING, LASC students can

- Connect With an e-structor and interact with a live tutor.
- Schedule a Personal Session with an e-structor of choice.
- Submit your Writing for any class to our Online Writing Lab.
- Submit a Question and receive a reply from a tutor.

Key features

- Student-Centered Learning. SMARTHINKING’s online tutoring engages students and provides positive reinforcement. Our tutors guide students, posing probing questions and using parallel examples to promote active learning.
- Technology that Brings Concepts Alive. SMARTHINKING’s proprietary tutoring software facilitates highly interactive tutoring sessions. Using an online whiteboard for live, real-time collaboration, e-structors and students have access to a palette of tools to share text, draw diagrams and post pictures.
- Increased Faculty Support. With SMARTHINKING providing support, faculty can spend valuable class time focusing on problem areas and new topics.
- SMARTHINKING is Rated Highly. Our ongoing student surveys of over 1400 students have consistently found that our online tutoring services are meeting student needs, improving course completion, and helping student performance.

Register and attend one of the following online orientation sessions to learn more (click the link or paste the address into your browser):

- 11/29 (Thursday): 9:00am – 10:00am Pacific Time
  https://www1.gotomeeting.com/register/476361785
- 12/05 (Wednesday): 5:00pm – 6:00pm Pacific Time
  https://www1.gotomeeting.com/register/922000753
Tutors are available online for your Course!

Los Angeles Southwest College provides students with access to online tutoring from Smarthinking. With Smarthinking, you can chat with a live tutor up to 24 hours a day from ANY internet connection. Tutors are available to work with you in a wide range of subjects including writing (for any course), math (basic math through calc II), accounting, statistics, finance, economics, biology, anatomy & physiology, physics, chemistry, office applications, and Spanish. You can also submit completed drafts of your writing assignments from any course to Smarthinking’s Essay Center for a tutor to review. The tutor will provide you with detailed, personalized feedback about your paper, typically within 24 hours.

To connect with a tutor, follow these steps:

1. Go to http://www.lasc.edu/smarthinking.html
2. Enter your username and password.
   - Your username is your LACCD email address.
   - Your password is “ST”+MMDD, where “MMDD” is the month and date of your birthday. For example, if your birthday is February 15, then “ST0215” is your password. You can change your password on the "About Me" tab.

Need help with your writing assignments?

If you have questions about grammar, style (APA or MLA), organization, or just have general questions about writing, then choose Writing (All Subjects) under the Connect with an e-structor now! icon. This option can also support you with pre-writing activities such as brainstorming, outlining, or thesis development.

If you have a completed draft of your paper ready to submit for review, submit it to the SMARTHINKING Essay Center by selecting the Essay Center choice under Submit your Writing. A professional writing tutor will give you the help that you need to improve your paper and your overall writing skills. The tutor’s response will arrive in your Smarthinking Inbox within about 24 hours.

Need help with Math, Science, or Business Courses?

Connect with a live tutor by choosing the subject area in which you need help under the Connect with an e-structor now! icon. Then use the whiteboard to start a chat session with a professional tutor and type your question. After you have typed your question(s) or problem(s), click the Enter Question button. You may have to wait a few minutes to get connected but once you do, you’ll have the tutor’s full and undivided attention! You can also load graphics and PDFs into the whiteboard so if the problem that you need help with includes a drawing or graphic, choose the "Share Document" icon in the whiteboard. Using that tool, you can upload screenshots, pictures, or PDF copies of your textbook, making it easier for you and the tutor to communicate.
Technical Requirements

- Minimum Operating System Version: Windows XP, Mac OS-X (10.4)
- Minimum Browser Version:
  - Windows – Internet Explorer 9, Firefox 12, or Google Chrome 20
  - Macintosh – Safari 5 or Firefox 12
- Internet Connection: 56k or greater
- Security: Cookies/Javascript enabled and pop-ups allowed for “smarthinking.com”
- Technical Support Web: http://www.smarthinking.com/support

Using the Whiteboard

There are a variety of special tools displayed across the top of the screen. Each of these is described below.

**T**
Clicking on the Rich Editable Text icon allows you to type text in the whiteboard so that you can chat with the tutor. When you start a session, this function is already selected by default. Just click anywhere in the whiteboard that you want to type.

**T²**
Clicking on the Superscript icon (or pressing the Ctrl+Shift+S keys simultaneously) moves the cursor into the “exponent” or “superscript” position. To move the cursor back to the normal position, click the Rich Editable Text icon again (or just press the Ctrl+Shift+S keys again).

**وث**
The Share Document tool allows you to bring PDF, PNG, GIF and JPG files to the whiteboard to share with your tutor. This is helpful because you could take a screenshot or picture of the problem on which you’re working and show it to the tutor.

**M**
Use the Math Symbol tool to access any of these special math symbols (and many more).

| < | ≤ | ≥ | ≠ | = | √ |

**✍**
Instead of typing your question or expression or using the Math Symbols, you can use the Free Hand tool to simply write in the whiteboard as if you were using a pencil on a sheet of paper.

**➡️**
The Pointer tool allows you to place an arrow on the whiteboard to direct the tutor’s attention to a particular piece of the content that has been placed there.

For more detailed information about how to use the various tools in the whiteboard, click the Step by Step SMARThINKING Student Handbook link here or towards the bottom of your Smarthinking account page.

To see when live tutors are available to chat with you, click the Live Hours link here or on your Smarthinking account page (Please note that times are shown in Eastern Time).