Approx 20 students in attendance (we had some students leave early and some come late). Breakdown: 5 Korean female students between 40-50 years of age; 12 Latina female students between 30-50 years of age; 3 male Latino students between 25-30 years of age.

1. **Are you satisfied with the current programs and services Los Angeles Southwest College offers the ESL student population?**

   *¿Estás satisfecho con los programas actuales y servicios que Los Angeles Southwest College ofrece a la población de estudiantes de ESL?*

   Majority of students indicated Yes. No student indicated they were unsatisfied.

   Good Teachers, good classes, you learn
   Satisfied with Citizenship classes b/c they see results (2 students agreed)
   Satisfied with computer literacy classes (6 students agreed)
   We should have more teachers like Melvin Chilin
   Need a variety of teachers and more classes
   Need more advanced classes- 5 students agreed
   Offer classes at different schedules- back to back, evening, Saturdays, Fridays)- 6 students agreed

2. **How can Los Angeles Southwest College be more responsive to your needs?**

   *¿Cómo puede Los Angeles Southwest College responder mejor a tus necesidades?*

   Classes More days per week; Offer classes during summer and winter; Review workshops during vacations (12 students agreed)
   GED classes during the week (4 students agreed)
   Offer the GED test on campus
   More ESL teachers for higher levels; more conversation classes & writing classes (6 students agreed)
   Share more information about program and services
   Information about counseling services (and how to plan for educational goals after ESL)
   Offer program to help students finish elementary school (7 students agreed)
   Offer Child care
   Offer level 5+ non credit
   Offer 4 days of level 4 (non credit) in AM
   Have the same teacher teach all 4 days of level 3+ N/C
   Offer options (ex. Different/variety of teachers) for same level
   Offer advance conversation courses scheduled right after ESL class (i.e. 11am)
   Offer more listening practice in classes
   Allow ESL N/C students to borrow books from school library
   Have paper towels in bathrooms in SSEC
3. How can Los Angeles Southwest College deliver tutoring services to meet your educational needs?

¿Cómo puede Los Angeles Southwest College entregar servicios de tutoría para satisfacer tus necesidades educativas?

More one-on-one tutoring prepare students for citizenship Interview
Grammar tutoring- **11 students agreed**
Small groups with tutor/teacher facilitator to practice conversation skills (incl pronunciation)- **19 students agreed**
Reading club facilitated by tutor/teacher for ESL students
Optional tutoring right after class to reinforce concepts just covered by instructors (students meet immediately after class to review information just covered in class)- **15 students agreed**

4. What types of cultural events and workshops would you like to see on campus?

¿Qué tipos de eventos culturales y talleres te gustaría ver en este colegio?

- Nutrition workshops
- Exercise classes and workshops
- Latin American cultural showcase
- Household Workshops – sewing, cooking,
- Semana cultural escolar- showcase LASC programs and services
- Workshops on how to help their children stay in school

5. What types of student organizations and clubs are needed on campus to increase student involvement?

¿Qué tipos de organizaciones estudiantiles y clubes son necesarias en el colegio para aumentar la participación de los estudiantes?

- Motivation club
- Essay contest- to encourage students to practice writing
- Drawing club
- Exercise club (**8 students agreed**)
- Baking Club
- Reading club facilitated by tutor/teacher for ESL students

6. What type of certificate programs are you interested in?

¿Qué tipo de programas de certificados te interesa?

- Cosmetology (**4 students agreed**)
- Computer Science (9 students agreed)
- Electrician
- CNA & other health related career (ex. Radiology)— **4 students agreed**
- Graphic Arts (how to use photoshop to design invitations and flyers) & run a printing business – **4 students agreed**
7. How can the college do a better job recruiting students?
¿Cómo puede el colegio hacer un mejor trabajo para reclutar estudiantes?

Better inform students of programs and services at LASC (students want to know more about program and services to be able to share with family, friends and co-workers)
Share information about programs and services at LASC to local companies and small businesses (4 students)
Share information about programs and services at LASC to k12 schools (many parents have needs but don’t know LASC can meet them)- 4 students
Partner with companies to find out the skills their employees need and create programs to train students to have these skills—4 students
Hold a “semana cultural escolar” a weeklong showcase of LASC and its programs and invite the community
Involve students in recruitment activities as ambassadors (several students offered to share information such as flyers to their church and workplace)