Focus Group on November 19, 2012

Veteran students

Focus Group Findings (16 students participated in FG)

1) How can DSPS program assist you better with registration and academic counseling?
   - Veteran Bulletin – Information
   - Block Counseling
   - Before priority time Registration: for September

2) Why did you choose LASC?
   - Location
   - Good AJ program
   - Easier / Access to classes
   - Variety of classes
   - DSPS/ Vet Rep services

3) If you are a veteran and using the services in the DSPS program..... Are you satisfied with the services?
   - Not many veteran’s know about DSPS at informational Session 2/3 out of 20 using services

4) Are you familiar with DSPS program and services?
   - 2-3 out of 20 veteran students using DSPS
   - More information to Veterans about DSPS services
   - Perceived stigma with being involved in DSPS
   - Break down misconceptions about disabled students to eliminate stigma

5) If you are not using DSPS services but think you might qualify, would you use the services?
   - N/A

6) How can the DSPS program best assist veteran students with disabilities?
   - N/A

7) How can the LASC best service veteran students?
• Veteran Center = imperative
• Longer hours and easy access to health professional at health center
• Longer hours in the library to study
• Find other locations on campus for study

8) How do you feel about collaborating with services on campus?
   • Yes – collaborating
   • Beginning + end semester DSPS/ veterans = good
   • Collaborating with general counseling = veterans with priority

9) How satisfied are you with LASC veteran services?
   • Ms. Tucker, vet coordinator, is awesome
   • Not happy with lack of space / (lack of) specific location for veteran services on campus
   • Lack of privacy when meeting with veteran coordinator
   • Happy with MS. Tucker